

India's Leading Health Care Brand

ARTEMIS[®]

HOSPITALS

OUR SPECIALITY IS YOU

TWELVE YEARS OF
EXCELLENCE
SINCE 2007



WELCOME TO THE WORLD OF ARTEMIS

Artemis Hospitals, established in 2007, is a healthcare venture launched by the promoters of the \$4 billion Apollo Tyres Group. It is spread across a total area of 525,000 square feet.

Our portfolio includes a 400 plus bed super speciality hospital in Gurgaon, NCR (National Capital Region) and further expanding it to 850-1000 beds by 2022 -2025.

At Artemis Hospital, Gurugram we have 12 Centres of Excellence and 40 Specialities.

We have 400 plus full time doctors in various specialities and a strong employee base which includes 2400 employees.



TWELVE YEARS OF UNRILVALED QUALITY ASSURANCE

Established National & International Accreditation Standards in achieving our goals of providing quality clinical care and patient services

OUR ACCREDITATIONS



Artemis is the first Hospital in Gurugram to receive accreditation by

JOINT COMMISSION INTERNATIONAL (JCI, USA)

- JCI recognizes Medical Outcome, Excellent Quality Care, Patient Safety, Advanced Technology
- 1033 stringent checks
- First hospital in Gurugram & Haryana



National Accreditation Board for Hospitals & Healthcare Providers



National Accreditation Board for Hospitals & Healthcare Providers - Certified Nursing Services



National Accreditation Board for Hospitals & Healthcare Providers - Accredited Blood Bank / Blood Centre



National Accreditation Board for Hospitals & Healthcare Providers - Ethics Committee



NABH Medical Imaging Standards



The laboratory services are accredited by NABL based on ISO 15189:2012 for a specified scope of tests.



IND 17.2578
BUREAU VERITAS



Intertek
ISO 27001
Certificate

AWARDS & RECOGNITIONS

Name of the Award	Awarding Year	Rewarding Organization
Kayakalp Award for Excellence in promoting cleanliness, hygiene and infection control	2019	Quality Council of India in association with Ministry of Health and Family Welfare, Government Of India
Healthcare HR Excellence Award	2019	Rxcruit
Indian Healthcare Excellence Award	2019	Brands Win
Excellence in Healthcare Award at “India's Most Trusted Healthcare Awards 2019” (Best Bone Marrow Transplant Centre in North India)	2019	My Brand Better
One of India's Top 50 Companies with GPMS (Great People Managers Study)	2019	Great Manager Institute in association with Forbes India
D.L. Shah Quality Silver Award – For the case study End to End Care Delivery	2019	Quality Council of India
FICCI Healthcare Excellence Award 2018 for Service Excellence	2018	FICCI Healthcare
Award for Excellence in Healthcare	2018	The Healthcare Today
Best Multi Super Specialty Hospital in Delhi NCR	2018	Health Care Awards
Best Super Specialty Hospital in Delhi- NCR	2017	Indian Excellence Award 2017
Best Hospital in Quality Treatment- State Health Awards	2017	Health Care Awards

AWARDS & RECOGNITIONS

Name of the Award	Awarding Year	Rewarding Organization
Healthcare Transformation Awards – Mobile Innovations in healthcare	2017	NASSCOM dynamic CIO
Patient safety award at International Patient safety conference	2016	Apollo Hospitals
Certificate of Merit in D.L. Shah Quality Award for the case study “Pathway to Nursing Excellence”	2016	Quality council of India
Best Super Specialty Hospital in Gurgaon	2013	ET NOW & BIG RESEARCH
Asia Pacific hand hygiene Excellence award	2010	World Health Organization
CNBC Award Best Medical Value	2010	CNBC Awaaz Travel Awards
Best IT Implementation	2008	PC Quest magazine for Hospital Information System
Most Promising Startup of the year	2007	Express Healthcare magazine



**TWELVE YEARS OF
FOSTERING
SUPER
SPECIALITY
EXCELLENCE**



CENTRES OF EXCELLENCE

**Artemis Emergency
& Trauma Centre**

**Artemis
Heart Centre**

**Artemis Organ
Transplant Centre**

**Artemis Woman
& Child Centre**

**Artemis
Cancer Centre**

**Artemis
Neurosciences Centre**

**Artemis Pulmonology
& Critical Care Centre**

**Artemis
Gastrosciences Centre**

**Artemis Joint Replacement
& Orthopaedics Centre**

**Artemis Minimally Invasive
& Bariatric Surgery Centre**

**Artemis Cosmetology
& Plastic Surgery Centre**

**Artemis Pain Medicine &
Palliative Care Centre**

600+ Bedded Hospital

12 Centres of Excellence

40+ Medical Specialities

400+ Plus Doctors

Top of the Line
Advanced Technology



AFRICA YOUR HEALTH IS OUR PRIORITY



VALUE ADDED SERVICES FOR INTERNATIONAL PATIENTS



- Query response from the specialist doctor within 24 hours
- Visa arrangement facility
- Travel arrangements - complimentary airport transfers
- Assistance in arranging accommodation
- Single window account manager
- Priority - Doctors consultation, Investigations / Diagnostics, Room allotment
- Regular Medical update next to kin available everyday at 6:00 pm
- Complementary stay (extra bed) of one companion with meals
- Assistance in FRRO registration
- In-house foreign exchange counter
- Choice of international cuisine
- Language interpreters
- Post discharge query handling
- Good liaison with Embassy & High Commissions
- Free Wifi availability
- Assistance in Sim Card procurement
- Cars available for Errands within the city
- Prayer rooms
- Special Dietary advise -Religious, Medical, Dietary needs
- Patient Outreach programs(OPD's, CME's) in Major Countries